## Karishma Ahuja

Mumbai, Maharashtra – 400098

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#### **Professional Summary**

A passionate and self-motivated trainer with 9 years of training experience across various participant groups. Adept at making training programs, as interesting as possible so as to make learning more fun and effective.

## Work Experience

#### Freelance Trainer and Content Developer

January 2015 - Present

- Seasoned trainer with an experience in training junior to middle management employees on topics ranging from selling skills, products, processes, English speaking, soft skills and etiquettes.
- Worked extensively with the Indian retail industry with associations with known brands like Viviana Mall, Nexus Malls, Inorbit Mall, Hypercity, Raymond, Pantaloons, Linen Club, Unicharm etc.
- Visiting faculty at NMIMS University (Mumbai), SVKM (Dhule), ITM (Navi Mumbai and Vadodara), N.L. Dalmia Institute (Mumbai)

#### House of Anita Dongre

Executive Trainer October 2013 to December 2014

#### **Aptech Limited**

English, Soft Skills and Retail Trainer April 2012 to September 2013

## Certifications

- Certified Behavioral Skill Trainer by Personal Mastery (July – September 2020)
- Certified Master Trainer and Facilitator from Middle Earth HR
- Certified Learning and Development Manager from Middle Earth HR
- Certification in Certified Advanced Training Techniques from Middle Earth HR
- Certified trainer on Law of Prevention of Sexual Harassment from Labour Laws Institute



### **Education**

- Symbiosis Center for Distance Learning – PGD in Instructional Design – 2017
- N.L. Dalmia Institute of Management Studies and Research (PGDBM – Finance) -2011
- Institute of Distance and Open Learning (Mumbai University) – M. Com (Management) – 2011

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